PRM course elements	Initial instruction	Recurrent instruction	Changing type Same operator conversion course	Changing operator Conversion course	Command course
General instructions on basic PRM principles, objectives and history of CRM; General instruction on Human Factors in aviation, human performance and limitation and threat and error management	General overview	In-depth	Required	Required	Required
Personality - information acquisition and processing, subjectivity of attitudes and behavior, awareness of body and mind, mind and body error and reliability, self-assessment and critique acceptance, self confidence and assertiveness	General overview	In-depth	Not required	Not required	In-depth
Communication and cooperation ; individual vs. team communication Cultural differences of communication Gender differences of communication Workplace diff. of communication Effects of communication to the public, crowd control	General overview	In-depth	Not required	Required	In-depth
Leadership of individuals and teams ; hierarchy, situational leadership; Team work synergy and group dynamic processes Cultural and gender differences of leadership	General overview	In-depth	Not required	Required	In-depth
Workload management: anticipation, coordination, cooperation, delegation and monitoring, SOP and working sequential and parallel	General overview	In-depth	Required	Required	In-depth
individual stress and stress coping techniques for mind and body; fatigue and vigilance in mind and body	General overview	In-depth	Not required	Not required	In-depth
Individual decision-making and execution vs. team decision-making;	General overview	In-depth	Required	Required	In-depth
Safety culture of company, operator, organisation and crew; personal safety culture, discipline and standard operating procedures (SOPs), Safety factors linked to the type of operations;	In-depth	In-depth	Required	Required	In-depth

Automation & strategy of usage Monitoring and controlling	General overview	In-depth	In-depth	In-depth	In-depth
Specific type-related differences	General overview	In-depth	In-depth	Required	In-depth
Case studies	General overview	In-depth	In-depth	In-depth	In-depth